

Troubleshooting – Preset Update Process for L1™ model I systems

Symptom	Cause	Resolution
I'm playing an upgrade disc from the DVD player, but the power LED on the power stand does not blink.	The DVD player is not actually playing the disc.	Ensure that the DVD player is playing the disc by viewing the incrementing playback time on the DVD display. Make sure PAUSE is not on.
	Data is not yet streaming into the power stand.	Wait at least 10 seconds of playback to witness the LED blinking on the power stand after the disc begins to play.
	The DVD player is not connected to the power stand.	Connect a RCA patch cable from the DVD player's coaxial digital audio output to the power stand Data IN jack.
	The digital audio output setting on the DVD player is set to the wrong output format.	With a TV connected, check the menu options of the digital audio output connection. Sometimes an option for Bitstream or PCM is available. Bitstream should be selected on most players. If Bitstream does not work, then try PCM or other available options.
	The digital audio output is altered by other "sound-enhancing" settings on the DVD player.	With a TV connected, check the menu options for audio output. Some players offer 3D, normalization, and compression settings. All of these should be turned off.
	The RCA patch cable is damaged.	Try another good-quality RCA cable.
Red LED	The power stand was sent	Reboot the power stand



Red LED	information which locked it from receiving further input.	(turn OFF the power switch, wait 5 seconds, and then turn the power switch back ON). Try the upgrade procedure again.
My DVD player does not play the upgrade disc at all.	The DVD player is not compatible with CD-R. Many DVD players are listed on http://www.dvdrhelp.com/dvdplayers . Find compatibility details on your DVD player here.	Use another, compatible DVD player to perform the upgrade.

Reference

DVD Player Database – See if your DVD player is equipped with a digital audio output
<http://www.dvdrhelp.com/dvdplayers>

Optical to Coax Digital Audio Adapter (tested \$16.75):
 For DVD players with optical only outputs (also check to ensure player is compatible with CD-Rs) [http://www.minidisc.org/part Dayton Audio Optical to Coax converter.html](http://www.minidisc.org/part_Dayton_Audio_Optical_to_Coax_converter.html)

Known Compatible DVD Players

Toshiba	DVD (Portable)	SD-P2500	Bitstream/PCM	YES	Works on Track 2, Must use mono mini plug to RCA adapter
APEX	DVD	AD-1225	Coaxial	YES	As is, insert CD and press play
Toshiba	DVD	SD-3960	Coaxial	YES	As is, insert CD and press play
Panasonic	DVD	DVD-547	Digital audio out (PCM/bitstream)	YES	As is, insert CD and press play
Phillips	DVD	DVD750VR	Digital audio out coaxial	YES	As is, insert CD and press play
Onkyo	DVD	DV-SP301	Digital audio out coaxial	YES	As is, insert CD and press play
Bose	DVD	Lifestyle 48	Digital audio out coaxial	YES	As is, insert CD and press play
Bose	DVD	Lifestyle 28	Digital audio out coaxial	YES	As is, insert CD and press play
Samsung	DVD	DVD P-231	Digital audio out coaxial	YES	As is, insert CD and press play
Panasonic	DVD	DVD F-87	Digital audio out coaxial	YES	As is, insert CD and press play
Tascam	CD-RW	CD-RW700	Coax Output	YES	